

## Pro-Touch 1500 & Micro-Touch 1500 Scale Recall Notice

February 9, 2022

To all Lyman Distributors,

It has come to our attention that some recent production Pro-Touch 1500 scales, item # 7750718, and Micro-Touch 1500 scales, item # 7750700, produced in 2020 & 2021 had a circuitry change which may result in certain scales improperly reading trickled powder. This could potentially produce a lower scale reading than the actual amount. For this reason, we are initiating a recall for some of these scales and will coordinate return shipment of inventory you may currently have of the affected Pro-Touch 1500 scales **#7750718** and Micro-Touch 1500 scales **#7750700** **purchased only during 2020 or 2021.**

***\*\*\*Please follow instructions below prior to returning inventory\*\*\****

### **RETURN INSTRUCTIONS:**

**STEP 1:** Contact Jane or Kyle below with quantity and related PO numbers if available.

[jane@lymanproducts.com](mailto:jane@lymanproducts.com) or phone 860-894-1325

[kpotenziani@lymanproducts.com](mailto:kpotenziani@lymanproducts.com) or phone 860-894-1396

**STEP 2:** An RMA# will be provided to identify and track status of your returning inventory.

**STEP 3:** Lyman Products will coordinate best shipping/return method based on your organizational needs.

**STEP 4:** Once Lyman Products receives your affected inventory, credit will be issued in the amount of your original purchase price.

Consumers should contact our customer service department directly at 800-225-9626. Dealers who have purchased through your company should return affected scales to your company for credit and then we will again coordinate return to us for credit to your company.

Lyman Products is committed to ensuring our products meet the high quality standards that our customers have come to rely on. We apologize for any inconvenience this product recall causes and want our distribution partners to know that the safety of our customers is our first priority.

Sincerely,

Lyman Products